

Eligibility Requirements

- Be a Veteran, or the member of a family, in which the head of household or the spouse of the head of household, is a Veteran.
- Have any discharge other than **dishonorable**.
- Meet requirements to qualify for VA health care benefits.
- Earn less than 50% of your Area's Median Income (AMI). This can be determined during the screening process if there are questions.
- Be currently homeless (living on the land, in a car, or place not meant for human habitation) or at imminent risk of becoming homeless.

*Additional eligibility criteria may apply. Final eligibility determinations are based upon VA guidelines, and are determined on a case-by-case basis.

Screening

Once you have set up an appointment with a SSVF Case Manager you will need to bring the following information/documents to your meeting:

- Original or copy of DD214 and/or other Veteran status documentation such as a VA Medical Center ID card.
- A photo ID.
- Proof of income for any family member residing in the home.
- Proof of residency including: eviction notice, shelter referral/letter, rental agreements.
- Social security numbers for all family members.
- Demands for payment (eviction notices, utility shut off letters, etc.).

*If you are unable to obtain these documents prior to your appointment the SSVF Case Manager will assist you in obtaining them.

Services

Veterans and their families who have found their housing situations unstable will receive assistance in stabilizing their housing, and follow up case management services designed to help them maintain stable housing going forward. Together, we develop **your** housing plan. Forms of assistance include:

- Housing search
- Help you find employment/educational opportunities.
- Connecting you with the VA to access any benefits for which you could be eligible.
- Limited financial assistance.
- Advocacy on behalf of the Veteran.

*Please call with any questions. The Salvation Army operates many programs and we could make referrals to other services even if you are not eligible for the SSVF program!!

Supportive Services for Veteran Families

is a new program in Delaware, Madison, Marion, Morrow and Union counties, targeting individual Veterans and/or families who have a Veteran residing in the home that are experiencing a housing crisis.



The goal of the SSVF program is to promote housing stability among very low-income Veterans, and their families, who are in housing crisis or at imminent risk of losing housing through various supportive and financial services.

Supportive Services for Veteran Families accepts referrals:

- By contacting our office directly at **(740) 363-9487**.
- Through **Helpline of Delaware, Morrow or Union** counties by dialing **211** from any landline.
- **The Marion Shelter Program** at **(740) 382-9600** or **Family Promise of Delaware Co.** at **(740) 362-7817**

Once the referral has been received a Case Manager will contact you within 48 hours. After meeting with a Case Manager, your needs and situation will be assessed to create a plan that will connect you to the right resources to help you find and maintain housing.



Supportive Services for Veteran Families

340 Lake Street
Delaware, Ohio 43015
(740) 363-9487
(740) 369-0723 fax



DOING THE MOST GOOD™

Supportive Services for Veteran Families (SSVF)

Serving Delaware, Madison, Marion, Morrow and Union Counties



340 Lake Street
Delaware, Ohio 43015

(740) 363- 9487
(740) 369-0723 fax